Bausch & Lomb Incorporated
1400 N. Goodman St.
Rochester, NY 14609

URGENT MEDICAL DEVICE RECALL/URGENT FIELD SAFETY NOTICE

VOLUNTARY RECALL NOTICE: Certain Lots of EYEFILL™ C Cohesive Ophthalmic Viscoelastic Device

August 28, 2026

Dear Valued Customer,

I am writing to inform you that Bausch + Lomb Incorporated is **recalling a limited number of lots of EYEFILL™ C Cohesive Ophthalmic Viscoelastic Devices (OVDs)**. For clarification, this notice affects only EYEFILL-C-B product lots, not other OVDs from the EYEFILL family.

Please immediately quarantine any EYEFILL-C-B OVDs within your facility and contact your sales representative who will identify affected lots for pickup.

EYEFILL-C-B OVD is a viscoelastic material used primarily in cataract and anterior segment surgeries to maintain the anterior chamber, protect the corneal endothelium and manipulate intraocular tissues safely during surgery.

This recall is in response to complaints (internal reference number 1486262) from two customers that some blister packs containing the prefilled syringes were damaged, which could compromise product sterility. Although **there have been no reports of patient harm**, Bausch + Lomb has made the decision to voluntarily and proactively recall this product out of an abundance of caution.

During cataract surgery, use of an affected viscoelastic device with a compromised sterile barrier may result in contamination and subsequent intraocular exposure. Although the probability of occurrence is low, the maximum potential harm includes irreversible ocular damage, which may cause permanent visual impairment or complete vision loss.

As there have been no reported cases of patient injury, we request post-operative patient care protocols be followed to closely monitor patients who have received EYEFILL-C-B OVD impacted by this recall.

EYEFILL-C-B is transitioning to a new type of blister packaging, which will be available in the coming weeks. In the interim, we can offer you a comparable viscoelastic. If you have questions about availability, please contact your sales representative.

No other Bausch + Lomb products are impacted by this recall.

According to our records, your facility received EYEFILL C-B OVDs.

Impacted Lot Numbers of EYEFILL-C-B UDI: (01)00757770669356				
2509197	2509202	2509207	2509212	2509217
2509198	2509203	2509208	2509213	2510231
2509199	2509204	2509209	2509214	2510237
2509200	2509205	2509210	2509215	2510238
2509201	2509206	2509211	2509216	2510240

We ask that you please urgently take the following steps:

1. Check your inventory for EYEFILL-C-B OVDs and place them in quarantine. Do not use these products. This concerns EYEFILL-C-B only. No other EYEFILL products are affected by this issue or action.

2. Your sales representative will contact you to schedule a time for them to pick up affected lots for EYEFILL-C-B OVDs. During that visit, the representative will ask you to fill out and sign the form on page 3 attesting that all impacted product lots were returned. Bausch + Lomb will also provide your account with a credit, where applicable.

3. For questions regarding this notice or to report an incident, please email BLSurgCustSvc@Bausch.com or call Bausch + Lomb at 1-800-338-2020, Option 9.

Important notice:
Please provide this revised notice to all those who need to be aware within your organization or to any organization where the potentially affected devices have been transferred (as appropriate). Also, please transfer this notice to other organizations on which this action has an impact (as appropriate). Please maintain awareness on this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action.

Please report all product-related incidents to the manufacturer, distributor or local representative and, if applicable, the competent national authority, as this will provide important feedback.

The Competent (Regulatory) Authority of your country has been informed about this communication to customers.

We appreciate your attention to this matter and apologize in advance for any inconvenience this may cause.

Sincerely,

Margaret Wood
Executive Director, Corporate Quality
Bausch & Lomb Rochester, Legal Manufacturer
Management Representative
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BAUSCH + LOMB

URGENT MEDICAL DEVICE VOLUNTARY RECALL/URGENT FIELD SAFETY NOTICE ACKNOWLEDGEMENT FORM

This form is to acknowledge receipt of the above referenced notification dated August 28, 2026.

Product Details: Voluntary recall for certain lots of EYEFILL-C-B - Cohesive Ophthalmic Viscoelastic Device

Please mark (X) the following statement below:

❑ We have reviewed the attached notification and acknowledge the alert.

Please review and mark (X) one of the statements below that applies to your facility:

❑ We DO NOT have any EYEFILL-C-B Ophthalmic Viscoelastic Devices.

❑ We DO have EYEFILL-C-B Ophthalmic Viscoelastic Devices in our inventory and have returned them to a representative from Bausch + Lomb.

Please confirm how many devices you are returning:

Model Description	SKU Identifier	Number of affected units returned to Bausch + Lomb
EYEFILL C OVD	EYEFILL-C-B	

I hereby certify that I have identified and quarantined all EYEFILL-C-B OVDs to prevent use and confirm that they have been returned to a representative from Bausch + Lomb.

_____ _____

Date Name/Title (Print)

_____ _____

Bausch + Lomb Account Number Signature

_____ _____

Facility Name Telephone Number